RELIABLE HARDWARE SOLUTIONS

Radiant Systems offers point-of-sale terminals with truly outstanding performance and value, providing the industry's best platform for speed of service and reliability. In addition, Radiant offers an integrated suite of high-value peripheral equipment that makes the most of your system at a lower cost of ownership.

RADIANT PI500 SERIES **POINT-OF-SALE**

- Bright 15-inch touch screen improves speed of service and order accuracy while providing very long life
- Connections for up to fourteen peripherals to make the most of each



▶ Innovative CableLock™ system to ensure neat, reliable peripheral cabling

RADIANT P1220 POINT-OF-SALE

- High brightness 12-inch color display provides excellent usability in a compact package
- Solid state configurations are highly reliable and offer silent operation – place the terminal close to where your servers are without impacting décor or guest experience
- Four major mounting options and high durability allow easy placement anywhere in a restaurant operation
- Biometric option provides the fastest sign-on and highest system security available



KITCHEN DISPLAY **SYSTEM**

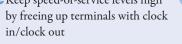
Get your orders from the terminal to the kitchen quickly and accurately to help your employees prepare the right food fast. See at a glance where delays might be affecting your customer service and avoid the confusion of lost or illegible order slibs.

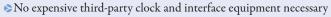


- ≥ 15-inch flat panel LCD for easy, quick order viewing
- > Wall, ceiling and radial arm mounts to fit at any prep station

RADIANT TIME CLOCK

- No additional set-up costs and administration works seamlessly with Aloha POS
- ➢ Allow back-of-house employees fast and easy access to Aloha time and attendance
- ▶ Keep speed-of-service levels high





BACK OFFICE PCs

- Reduce software management hassles with high-powered, longlife Intel* CPU and motherboards
- Maximize uptime with lowtemperature design and locking case options
- Fastest return-to-service option available for back office PC hardware



Maximized data security with integrated RAID technology





TSR-AML-1006

FOR MORE INFORMATION, PLEASE VISIT US AT WWW.RADIANTSYSTEMS.COM OR CONTACT US AT 877.794.RADS

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TABLESERVICE SOLUTION

for the hospitality industry





Radiant's tableservice solution helps you provide an exceptional dining experience, create a competitive edge and keep your customers coming back for more. This solution offers everything you need in restaurant technology including point-of-sale (POS) software and hardware, delivery, kitchen display systems and printing, back office, enterprise reporting and gift card and loyalty programs. These easy-to-use tools enable you to provide fast, consistent service, stimulate repeat business and grow revenue - all while reducing operating costs.

TABLESERVICE SOLUTION

DRIVE SALES GROWTH

- > Implement effective promotions and performance measures
- > Increase gift card sales and build compelling loyalty programs

BUILD CUSTOMER LOYALTY

- Deliver fast, convenient and consistent customer service
- Reward customers with discounts, targeted vouchers and free items

IMPROVE SPEED OF SERVICE AND ORDER ACCURACY

- Serve more customers by keeping servers on the floor
- Improve speed and accuracy from the restaurant floor to the kitchen

DECREASE EMPLOYEE TRAINING TIME

- Reduce training time with easy-to-use software solutions
- Offer employees the industry's best graphical user interface

BETTER CONTROL OPERATING COSTS

- Make fast decisions and prevent unnecessary costs
- Capture a comprehensive view of sales versus food and labor costs

MAXIMIZE SMOOTH OPERATIONS

- Prevent lost sales and service disruption with the industry's best data redundancy
- Avoid operational hassles with highly responsive maintenance and the industry's fastest return-to-service methods









END-TO-END RESTAURANT SOLUTION

Radiant's tableservice solution helps you address every customer service and management need in your restaurant. These products – Aloha TableService software, MenuLink Back Office, Aloha Enterprise Reporting and Radiant Hardware - represent the premier end-to-end solution in the industry. With a modular design, they provide the flexibility necessary to implement all components as a comprehensive system or individual components to address specific business needs.

EASY-TO-USE TABLESERVICE SOFTWARE

Aloha TableService offers an easy-to-use, advanced pointof-sale solution that reduces training time and increases restaurant efficiency while helping you maximize the life and value of your investment.

ALOHA TABLESERVICE POINT-OF-SALE

POWERFUL AND EASY-TO-USE TECHNOLOGY

- Graphical user interface: configurable menus, lead-through order entry and automatic modifiers
- Simple item and check splitting and combining features
- On-screen typewriter keyboard for special order instructions
- Multiple log-in options including card swipe, PIN and fingerprint biometrics
- Integrated credit processing at every POS station

BEST SOFTWARE REDUNDANCY

- Advanced integrated software redundancy no data loss and no POS system downtime
- Continuous credit card processing while in redundancy mode
- Return to normal operation is fast, easy and requires minimum management intervention

CRITICAL BUSINESS METRICS

- Extensive front-of-house reporting: total sales, server sales, product mix and labor costs
- Performance measures for servers: speed of service and item or category sales tracking
- ▶Integrated back office reporting options for tracking and evaluating restaurant performance

ADDITIONAL FEATURES

- Extensive kitchen chit printing and routing options
- Comprehensive menu management capabilities
- Support for any type of service setup: order first/pay last and order and pay at same time
- > Event scheduling capabilities for seamless menu changes
- Automated promotions scheduled by day or week with onscreen messages to employees
- Ability to deliver employee training videos at login
- Labor cost reduction through punctuality control for clock-in/out
- Interactive message to waive meal period breaks at clock-in based on scheduled hours, or at clock-out based on actual hours worked
- Send orders to the kitchen by individual course to help kitchen staff easily identify when items need to be prepared

ALOHA DELIVERY

EFFICIENT DELIVERY AND TO-GO SALES MANAGEMENT

- Integrated management with complete revenue center and customer reporting
- Caller ID integration
- Maintain delivery/to-go customer information from previous order
- Manage delivery drivers and servers

ALOHA KITCHEN DISPLAY SYSTEM

FILL AND DELIVER ORDERS QUICKLY AND ACCURATELY

- Route customer order items automatically to video display in kitchen and food preparation areas
- Expedite order processing capabilities and order recall verification
- Allow employees to be more productive by filling and delivering orders quickly and accurately

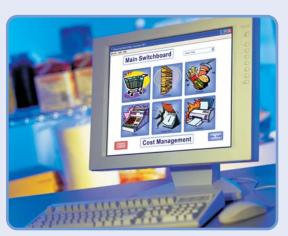
INTUITIVE BACK OFFICE AND ABOVE STORE APPLICATIONS

The combination of MenuLink Back Office and Aloha Enterprise Reporting provides a tool that includes centralized data management and powerful enterprise-level control of your business.

MENULINK INVENTORY MANAGEMENT

MANAGE INVENTORY LEVELS TO CONTROL COSTS

- ▶ Values inventory
- Simple entry by hand or PDA
- Counts conducted in any frequency
- Allows for multiple locations per item in shelf order
- Tracks waste entry and transfers
- Maintains recipes and multi-level sub-recipes



MENULINK LABOR MANAGEMENT/SCHEDULING

REMOVE THE BARRIERS TO EFFECTIVE LABOR MANAGEMENT

- Provides new hire information
- Imports clock in/out times from POS systems or time clock device
- Exports to third-party Human Resources software packages
- Logs vacation and sick time
- Tracks employees borrowed from other sites
- Produces easy to read bar graph schedules
- Reports summarize labor time, labor cost and percent of sales
- Compares actual to recommended labor

MENULINK FORECASTING

PLAN ACCORDING TO BUSINESS NEEDS AND INCREASE EFFICIENCY

- Calculates future sales amounts, sales mix and guest counts
- Recommends purchases and labor needs based on forecast
- Compares actual usage of each item to theoretical usage
- Reports "Top 20 Overused Items" and "Top 10 Underused Items"
- Provides current theoretical recipe costs based on latest prices
- Reports include "Where Used" and profit contribution

ADDITIONAL BENEFITS

GAIN GREATER CONTROL OF FOOD AND LABOR COSTS

- ▶ Increases profits by cutting food and labor costs
- Readily identifies loss and waste
- ▶ Centralized database

PERFORM CASH AND SALES RECONCILIATIONS

- Reports sales by type, tender, discounts, voids and labor costs
- ▶ Imports data from POS system
- Provides store performance reports
- Generates daily flash sales reports for chains
- ▶ Consolidates daily sales, sales mix and purchases
- Tracks bank deposits

ALOHA ENTERPRISE REPORTING

INCREASE VISIBILITY AND CONTROL OF BUSINESS FROM ANY LOCATION

- Centralized data management for multi-unit operations
- Anywhere-anytime Web-based access to comprehensive reports and alerts
- Consolidated, multi-store reporting with extensive drill-down analysis
- Sales analysis, comparison reporting and custom report building
- Real-time alerts highlight unexpected issues and provide guidance for a resolution
- User access security administration
- Data backup service off-site backup and storage of data with annual updates
- General Ledger and Payroll integration
- Reports and alerts can be scheduled and emailed
- Audit Exception Reporting Capabilities

EASILY MANAGED GIFT CARD AND LOYALTY PROGRAMS

Solutions that provide the ability to implement gift card and loyalty programs across all sites from a central location, to manage and evaluate these strategic marketing programs quickly and efficiently.

ALOHA eCARD

DRIVE REVENUE GROWTH WITH INNOVATIVE MARKETING PROGRAMS

- Secure, turn-key gift card solution designed for any size operator
- Includes card sales, redemption, configuration, reporting and physical card production
- Unlimited card types for special promotions
- Gift card balance printed on customer receipt
- Real-time enterprise-wide reporting with scheduled reports delivered via email
- Flexible configuration for one store or an entire chain using Web-based "Wizards"

ALOHA eFREQUENCY

STIMULATE REPEAT BUSINESS WITH POWERFUL REWARD SYSTEMS

- ► Variety of plan types include item based, dollar based, points based, frequency based or random
- Flexible rewards: instant discounts, gift card credit and bounce-back youchers
- Easy set up at both POS site and corporate level
- Rich enterprise reporting options including customer history and management alerts

ALWAYS EASY, ALWAYS ON.